

Gambling Helpline Tracking Log  
Month Of February 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	11	3	7	7	0	28
Gambler Seeking Info Only	0	1	0	0	0	1
Gambler Seeking GA	0	1	1	0	0	2
Gambler Just Wants To Tal	1	0	0	1	0	2
Admin Reasons	0	3	3	1	0	7
SO Seeking Treatment	0	2	0	1	0	3
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	1	1	0	0	0	2
Other Family Seeking Info Only	0	0	1	0	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	2	0	0	3
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	2	0	0	0	0	2
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	10	6	7	9	0	32
GA Information	0	0	0	0	0	0
Agency Calling	2	0	1	0	0	3
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	28	28	32	25	0	113
Other (please Specify)	2	1	8	6	0	17
TVG or Casino Reservations	3	2	4	3	0	12
<b>TOTAL</b>	<b>61</b>	<b>48</b>	<b>66</b>	<b>53</b>	<b>0</b>	<b>228</b>
GAT Referrals Given	18	9	16	13	0	56
# People Referred To Treatment	12	6	8	9	0	35
Connected Directly To Agency	2	3	2	3	0	10
Confirmed Appt. With Agency	2	3	2	3	0	10
Permission to call back 72 hour	4	2	4	4	0	14
Successful 72 Hour Call Back	2	3	2	3	0	10
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	2	2	0	1	0	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: DESCHUTES=4 JACKSON=2 KLAMATH=1 LANE=5 LINCOLN=1 MARION=2 MULTNOMAH=24  
UMATILL A=3 WASHINGTON=11 YAMHILL=3 =56

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=5 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=2 (14) BEST CARE BEND=4 (17) TRANSFORMATIONS=1 (19) LINCOLN CITY CLINIC=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=4 (33) YAMHILL CO HEALTH& HUMAN SVCS.=3 (38) VOA=3 (44) UMATILLA CO HUMAN SERVICES=1 (52) LEWIS & CLARK=12 (63) NEW HORIZON=1 (75) ASIAN HEALTH SERVICES CENTER=1 (80) SOLUTIONS- SPANISH ONLY=3 (95) HOLISTIC HEALING=1 (96) OREGON CHANGE CLINIC=2 =50

GA: =0=0

(#7) OTHER: A)REGGIE 5= YELLOW HAWK 1 B)OUT OF STATE CALLERS=5 C)PRANKS=7 D)CALLER INQUIRY=1 E)TELEMARKETER=3 F)SEEKING A&D=1 G)DISREGULATED CALLER=2 =19

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	0	15	22	6	14	3	1	61
2ND WEEK	1	0	9	12	8	12	5	1	48
3RD WEEK	2	4	4	22	15	13	6	0	66
4TH WEEK	2	0	9	16	10	14	2	0	53
5TH WEEK	0	0	0	0	0	0	0	0	0
TOTAL	5	4	37	72	39	53	16	2	228

25 # OF REFERAL TO TREATMENT

4 # OF LIVE CHATS

27,000 # OF WEB PAGE HITS

12 # OF SMS/TEXT

0 # OF GAM TALK